Mirasys Extranet Guide

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1. MIRASYS EXTRANET

Go to the [Mirasys Extranet](#)

1. Enter the username and password, which has been provided to you
2. Click **LOG IN**

Mirasys LG contains those features, which are allowed to the user profile

- LICENSE GENERATOR
- REPORTS
- DOWNLOADS

1.1. LICENSE GENERATOR

Users can do the following actions in the Mirasys License Generator

- Creating new licenses
- Activating (newly created) licenses
- Extending existing licenses(channel expansion)
- Downloading the license file for the VMS installation
- Additional services are acquired for the license
- Investigate license database

1.1.1. Mirasys VMS software products

- V9 Enterprise Plus
- V9 Enterprise
- V9 Pro
- V9 Base

Action	Thumbnail	Product
CREATE	V9	V9 Enterprise Demo
CREATE	V9	V9 Enterprise
CREATE	V9	V9 Base Demo
CREATE	V9	V9 Pro Demo
CREATE	V9	V9 Enterprise Plus Demo
CREATE	V9	V9 Enterprise Plus
CREATE	V9	V9 Pro
CREATE	V9	V9 Base

1.1.1.1. For sale products

- V9 Enterprise Plus
- V9 Enterprise
- V9 Pro
- V9 Base

Action	Thumbnail	Product ↓
CREATE	V9	V9 Pro
CREATE	V9	V9 Enterprise Plus
CREATE	V9	V9 Enterprise
CREATE	V9	V9 Base

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1.1.1.2. Demo products

- V9 Enterprise Plus Demo
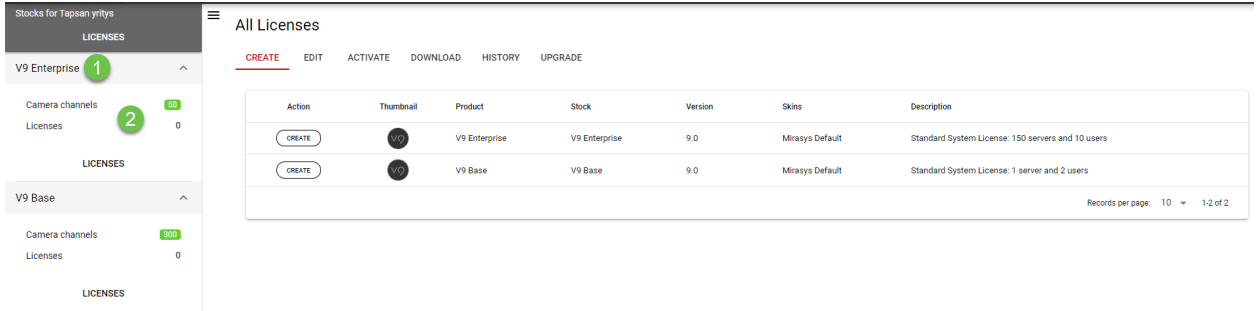- V9 Enterprise Demo
- V9 Pro Demo
- V9 Base Demo

Action	Thumbnail	Product ↓
CREATE	V9	V9 Pro Demo
CREATE	V9	V9 Enterprise Plus Demo
CREATE	V9	V9 Enterprise Demo
CREATE	V9	V9 Base Demo

1.1.2. Stocks

Users can see all stocks related to their company.

1. License types
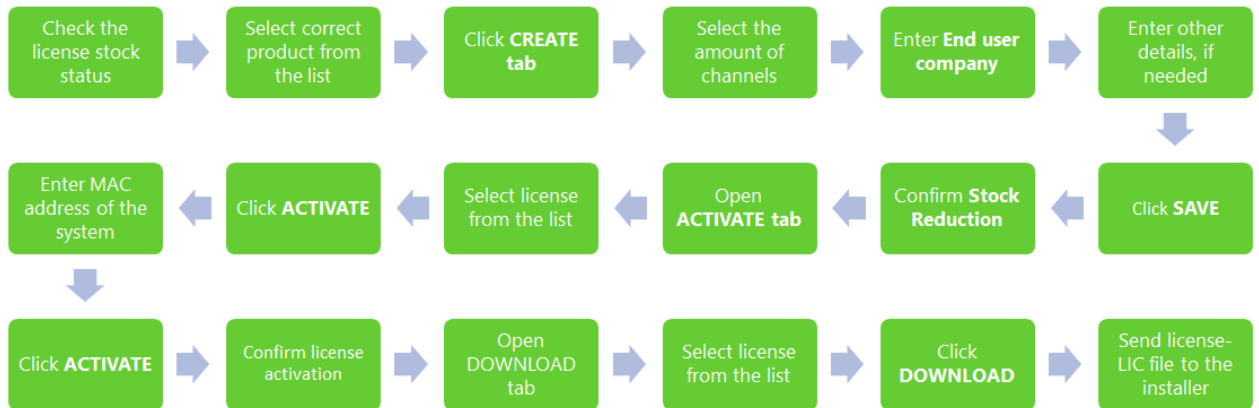2. The total amount of camera channels & Total amount of created licenses

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1.1.3. License creation process

```
[Check the          [Select correct     [Click CREATE      [Select the        [Enter End user    [Enter other
license stock  →    product from    →   tab]          →    amount of     →    company]      →    details, if
status]             the list]                               channels]                             needed]
                                                                                                      ↓
[Enter MAC          [Click ACTIVATE]    [Select license    [Open              [Confirm Stock     [Click SAVE]
address of the ←                    ←   from the list] ←    ACTIVATE tab] ←    Reduction]    ←
system]
   ↓
[Click ACTIVATE] →  [Confirm license →  [Open          →   [Select license →  [Click        →    [Send license-
                    activation]         DOWNLOAD           from the list]     DOWNLOAD]          LIC file to the
                                        tab]                                                      installer]
```

1.1.3.1. Creating a license

1. Open **Create** tab

All Licenses

CREATE	EDIT	ACTIVATE	DOWNLOAD	HISTORY	UPGRADE

Action	Thumbnail	Product	Stock	Version	Skins
CREATE	V9	V9 Enterprise Demo	V9 Enterprise Demo	9.0	16 skins
CREATE	V9	V9 Enterprise	V9 Enterprise	9.0	16 skins
CREATE	7	V7 Enterprise Demo	V7 Enterprise Demo	7.0	Mirasys Default
CREATE	V9	V9 Base Demo	V9 Base Demo	9.0	16 skins
CREATE	V9	V9 Pro Demo	V9 Pro Demo	9.0	16 skins

1. Select a correct product from the list
2. Click **Create**

Action	Thumbnail	Product	Stock	Version	Skins	Description
CREATE	V9	V9 Enterprise Demo	V9 Enterprise Demo	9.0	16 skins	Standard System License: 150 servers and 10 users
CREATE ②	V9	V9 Enterprise	V9 Enterprise	9.0	16 skins	Standard System License: 150 servers and 10 users
CREATE	7	V7 Enterprise Demo	V7 Enterprise Demo	7.0	Mirasys Default	Standard System License: 5 Servers and 10 Users
CREATE	V9	V9 Base Demo	V9 Base Demo	9.0	16 skins	Standard System License: 1 server and 2 users
CREATE	V9	V9 Pro Demo	V9 Pro Demo	9.0	16 skins	Standard System License: 3 servers and 5 users

1. Select the amount of the channels
2. Enter mac address, if known
3. Enter the serial number.if known
4. Enter end-user company(mandatory)
5. Enter end-user contact, if needed
6. Enter order type, if needed
7. Enter vendor reference, if needed
8. Enter an orderer reference, if needed
9. Type comments, if needed
10. Click **Save**

≡ Create License

General

Skin
Mirasys Default ▾

Camera channels (0) **1**
0

Range: 1 - 250
98904 camera channels in stock

Protection

MAC address **2**

Hardware serial **3**

Details

End user company * **4**
Tapio Koistinen test

End user contact **5**

Multi-line contact details (company, person, address, country, phone, email...)

Order type **6**

Vendor reference **7**

Orderer reference **8**

Comments **9**

LG gives stock reduction information.

Click **CONFIRM** to continue

Confirmation

Stock Reduction

The following items will be deducted from your stock:

- 5 camera channels

Press the confirm button to proceed with the license and stock update.

CANCEL   CONFIRM

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1.1.3.2. Activating license

1. Open **ACTIVATE** tab
2. Select created license from the list
3. Click **Activate**
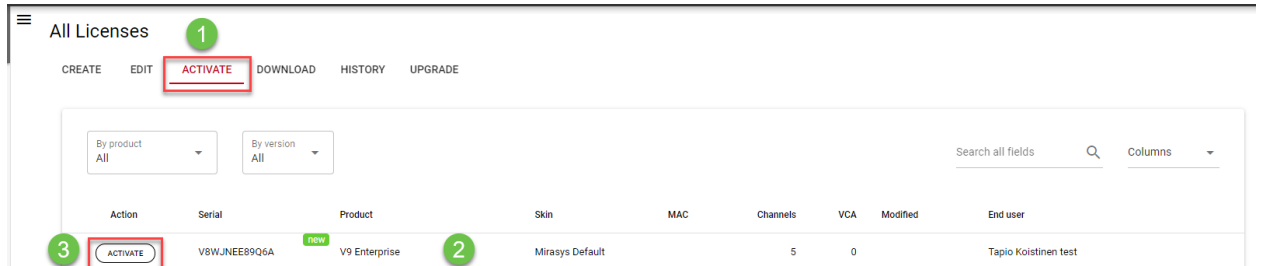
4. Enter MAC address(mandatory)
5. Enter hardware serial, if needed
6. Click **Activate**

LG shows license activation details

Click **CONFIRM** to finalize activation

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License Activation

License V8WJNEE89Q6A

The license will be activated for MAC address: **c8d9d29aa31b**.

The MAC address can not be updated after activation.

Press confirm if you want to proceed.

CANCEL   CONFIRM

1.1.3.3. Downloading license

1. Open **DOWNLOAD** tab
2. Select created license from the list
3. Click **DOWNLOAD**

The license file is by default named with the following format: **license-V8WJNEE89Q6A.lic**

License extension is **.LIC**

⚠️ **Please do not change the content of the license file never!.**
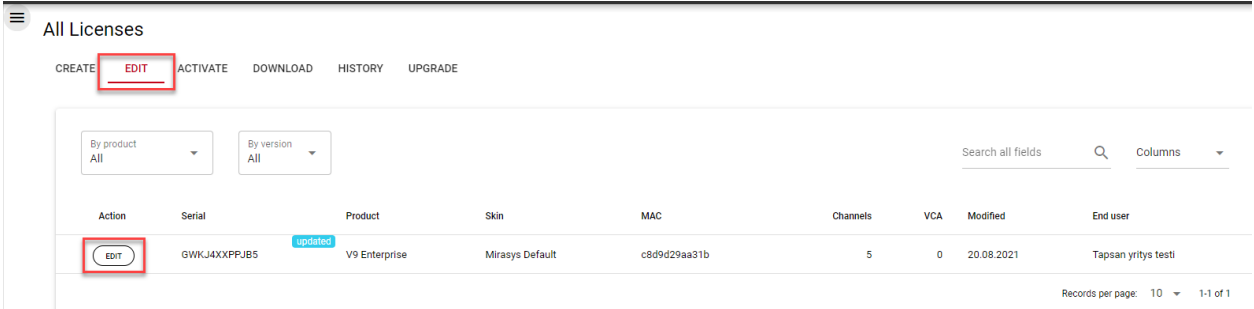
1.1.4. Editing the license

The users can edit their licenses using the **EDIT** tab.

The default option is adding camera channels.

1. Select the license from the list
2. Click **EDIT**

From the right side, you can see detailed information about the license

V9 Enterprise

Stock	V9 Enterprise
Serial	GWKJ4XXPPJB5
ID	134021
VCA channels	0
System users	10
System servers	150
Created	20.08.2021
Expiration	Permanent
SMA	20.08.2021 20.08.2022

Features

Archiving
Audio
Automatic Backup
Blurring Mask Draw Enabled
Blurring Mask Edit Enabled
Can Use Alarm Recording
Can Use Camera Motion Detection
Can Use Network Storage
Data SDK
Map Tool
MultiStreaming
Storyboard
Supports Multi SMServer
ThruCast
XMC

3. From the camera channel box, you can see the existing amount of channels

4. Next, select a new total amount of camera channels
5. Below the camera channel box, you can see the total amount of camera channels in the stock
6. Enter all needed information to the details field
7. Click **SAVE**
8. Confirm stock reduction

Download updated license and send it to the installer

1.1.5. History

From the history tab, the user can browse their own stock licenses **by product** or **by version**

1. Select license from the list
2. Click **History**

From the license history, the user can see actions related to the licence.

1.2. REPORTS

The reports page shows all actions related to the company licenses.

The report can be filtered by:

- By date period
- By stock
- By action

License Report contains information:

1. License serial number
2. The action did by license
3. Date
4. Information related to the license

Exporting a report to the excel

1. Select **By date period**
2. Select **By stock**
3. Select **By action**
4. Click **EXCEL EXPORT**

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License Report

The report is exported to XLSX format. Below is an example of the report.

UTC Date	Action	Serial	MAC	Channels	VCA Channels	Changes	Stock Name	Product Name	Orderer Ref.	Vendor Ref.	Orderer	Order Type	End User Company	End User Contact	Comments
20.08.21 06:06	Channels changed	GWKJ4XXPPJB5	c8d9d29aa31b	6	0	Channels: +1	V9 Enterprise	V9 Enterprise			tapsazen@gmail.com		Tapsan yritys testi		
20.08.21 05:54	License activated	GWKJ4XXPPJB5	c8d9d29aa31b	5	0	MAC: c8d9d29aa31b HW serial: None	V9 Enterprise	V9 Enterprise			tapsazen@gmail.com		Tapsan yritys testi		
20.08.21 05:54	License created	GWKJ4XXPPJB5	c8d9d29aa31b	5	0	Channels: +5 Users: +10 Servers: +150 Skin: Mirasys Default SMA starts: 20.08.2021 SMA ends: 20.08.2022	V9 Enterprise	V9 Enterprise			tapsazen@gmail.com		Tapsan yritys testi		

1.3. DOWNLOADS

Download contains the following areas:

1. Guides
2. Marketing materials
3. Software and Drivers

1.3.1. Guides

1.3.2. Marketing Materials
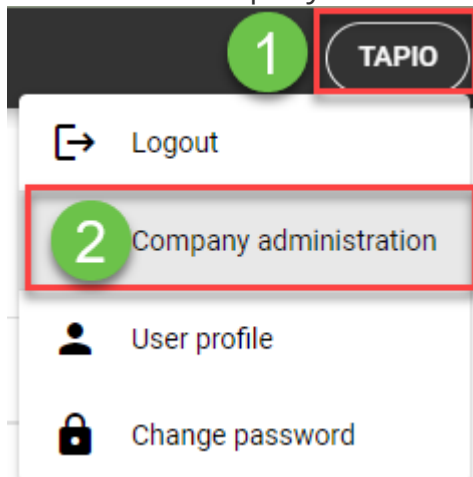
1.3.3. Software and Drivers

2. Company administration

With Company administration, the company administrators create new users and define their roles.

Company administrators are always responsible to take care of their company user management

Possible roles are:

- Company Admin
- License Admin
1. Go to the UI upper right corner(username)
2. Click Company administration

2.1. User creation process

Login with Company Admin rights	→	Click **ADD USER**	→	Enter **User information**

↓

Inform the person whom the account has been created	←	Click **SAVE**	←	Select **Roles**

2.2. Add user

Before company users can access the extranet, the company administrator has to create an account.

1. Click **ADD USER**

2. Set email address
3. Set the First name
4. Set the Last name
5. Set Roles(**Company Admin, License Admin**)

Add User

The system will send an email to the address, which has been set during the creation process.
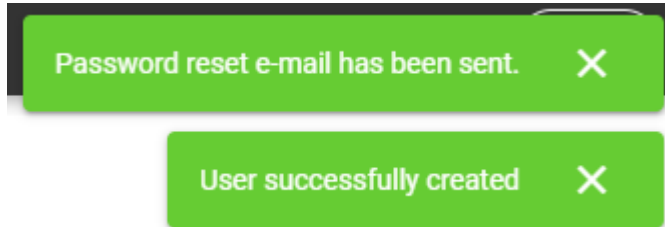
2.3. Confirming the new user

1. Click the link from the email

Password reset on extranet.mirasys.com ▶ Inbox ×

noreply@mirasys.com
to me ▾

You're receiving this email because you requested a password reset for your user account at Mirasys Extranet site.

Please go to the following page and choose a new password:

https://extranet.mirasys.com/#/password-reset-confirm/MTM0NA/armg0u-3b9e3361fed6ffe46bd40ee2d37c0b74/

Your username, in case you've forgotten:

2. Enter new password
3. Confirm the password
4. Click **SEND**

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Reset Password Confirmation

The new password should be at least 8 alphanumeric characters. It should not contain profile information nor common words.

User id

Token

New password .... (1)

Confirm new password .... (2)

SEND (3)

3. License processes

3.1. License for new installation

- License version 8 or 9:

- License type: Base, Pro, Enterprise or Enterprise Plus:

- Amount of IP channels:

- Amount of VCA channels?

- Mac address:

- License Deliver address (email)?

3.2. Channel expansion for an existing system

- Existing recorder license:
- VMS version? v7, v8 or v9?
- Mac address:
- Amount of IP channels to be added:
- Customer name in the stock:
- License Deliver address (email):

3.3. Adding licenses to the stock

- License version: v7, v8 or v9:
- License type: Base, Pro, Enterprise or Enterprise Plus:
- Amount of channels:
- Customer name in the stock:
- License Deliver address (email):

3.4. License upgrade

- Existing license version: v7, v8 or v9
- License version to upgrade: Base, Pro, Enterprise or Enterprise Plus
- Existing system license:
- Mac address:
- License Deliver address (email):

3.5. License ownership change

- Existing owner company

- Existing system licence file or mac addresses

- New owner company:

- License Deliver address (email):